

# LIVERPOOL HEART AND CHEST HOSPITAL PERFORMANCE REPORT



Operational Performance				Operational Performance				Quality of Care				Organisational Health							
measure	target		in month	variation	measure	target		in month	variation	measure	target		in month	variation	measure	target		in month	variation
RTT 18 weeks in aggregate - Incomplete Pathways	92.0%	<div></div>	76.53%	<div></div>	Cancer: 14 day GP referral to 1st Outpatient Appointment	93.0%	<div></div>	100.0%	<div></div>	Quantity of complaints	6	<div></div>	2	<div></div>	Staff Sickness (All Staff)	3.4%	<div></div>	4.44%	<div></div>
All cancers – maximum 62-day wait for first treatment from urgent GP referral for suspected cancer	85.0%	<div></div>	100.0%	<div></div>	Cancer: 31 day diagnosis to 1st treatment for all cancers	96.0%	<div></div>	100.0%	<div></div>	Occurrence of any Never Events	0	<div></div>	0	<div></div>	Staff Turnover	10.0%	<div></div>	8.97%	<div></div>
Maximum 6-week wait for diagnostic procedures	99.0%	<div></div>	98.64%	<div></div>	Cancer: 31 day Second or subsequent treatment (surgery & drug)	94.0%	<div></div>	100.0%	<div></div>	Mixed sex accommodation breaches	0	<div></div>	0	<div></div>	Executive Team Turnover	25.0%	<div></div>	30.3%	<div></div>
Dementia - Find	90.0%	<div></div>	100.0%	<div></div>	Cancer: 62 day Consultant Upgrade	85.0%	<div></div>	100.0%	<div></div>	Inpatient scores from Friends & Family Test - % positive	95.0%	<div></div>	98.25%	<div></div>	Mandatory Training Compliance	95.0%	<div></div>	93.0%	<div></div>
Dementia - Assess	90.0%	<div></div>	100.0%	<div></div>	Welsh Patients: 26 weeks Referral To Treatment waiting times - Incomplete	95.0%	<div></div>	76.04%	<div></div>	Venous thromboembolism (VTE) risk assessment	95.0%	<div></div>	93.97%	<div></div>	Appraisals Compliance	90.0%	<div></div>	90.0%	<div></div>
Dementia - Refer	90.0%	<div></div>	100.0%	<div></div>	In-Hospital mortality	11	<div></div>	25	<div></div>	Clostridium Difficile	0	<div></div>	1	<div></div>					
Cancelled Operations for non-clinical reasons	2.0%	<div></div>	4.0%	<div></div>						MRSA Bacteraemias	0	<div></div>	0	<div></div>					
Patients not booked in within 28 days (non clinical cancellations)	0	<div></div>	0	<div></div>						MSSA Bacteraemias	0	<div></div>	1	<div></div>					
Delayed Transfers of care	5.0%	<div></div>	4.31%	<div></div>						Gram Negative Bacteraemias	0	<div></div>	1	<div></div>					
Bed Occupancy	80.0%	<div></div>	75.62%	<div></div>						Hospital Standardised Mortality Ratio (HSMR) - basket diagnoses	100	<div></div>	62	<div></div>					
Referral to treatment - Incomplete Pathways 52+ weeks	0	<div></div>	125	<div></div>						Hospital Standardised Mortality Ratio (HSMR) - all diagnoses	100	<div></div>	58	<div></div>					
										Outpatient scores from Friends & Family Test - % positive	95.0%	<div></div>	95.0%	<div></div>					
										Incidents - Serious incidents, Never Events, Adverse Events (Rad)	1	<div></div>	0	<div></div>					

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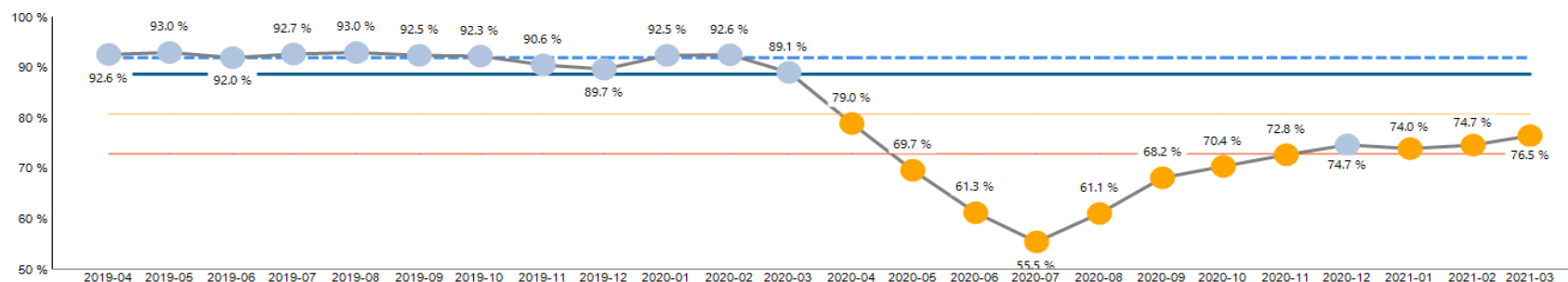
## RTT 18 weeks in aggregate - Incomplete Pathways

Percentage of patients whose clock has not stopped during the calendar month where the clock period is less than 18 weeks

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=92%	92.6%	93.0%	92.0%	92.7%	93.0%	92.5%	92.3%	90.6%	89.7%	92.5%	92.6%	89.1%	79.0%	69.7%	61.3%	55.5%	61.1%	68.2%	70.4%	72.8%	74.7%	74.0%	74.7%	76.5%



Concern



ucl	88.74%
mean	80.85%
target	92.0%
lcl	72.96%

### Commentary:

Slightly improved position in month, but as expected performance remains challenged with the backlog of elective waiting lists. Clear trajectories in place for improvement to the end of the financial year.

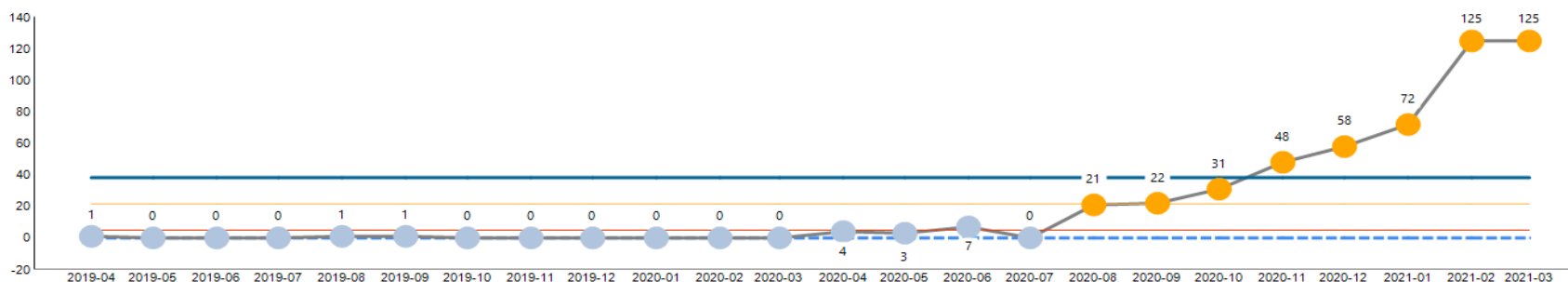
## Referral to treatment - Incomplete Pathways 52+ weeks

Count of all patients on an incomplete pathway waiting over 52 weeks (English & Non-English)

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
<0	1	0	0	0	1	1	0	0	0	0	0	0	4	3	7	0	21	22	31	48	58	72	125	125



Concern



ucl	38
mean	22
target	0
lcl	5

### Commentary:

Performance remained static compared to the previous month. As predicted the recovery of zero patients waiting longer than 52 weeks will be in Q4 of this financial year and thus this target is expected to be unachieved for the foreseeable future.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

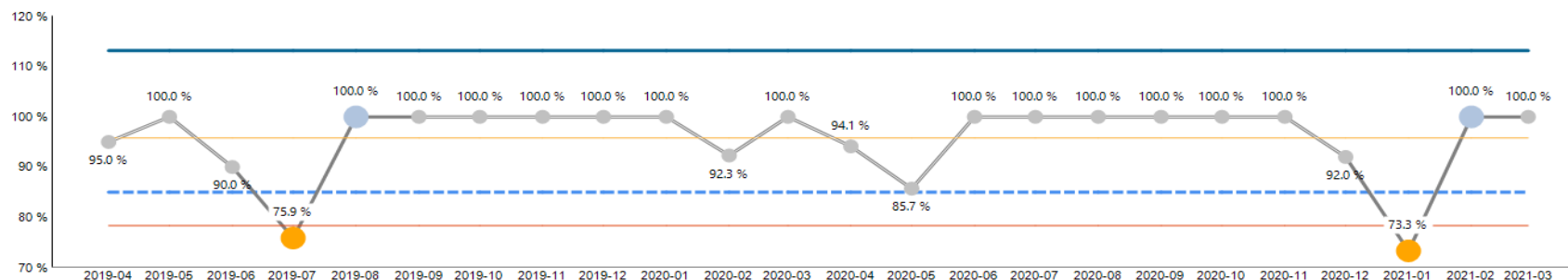
## All cancers – maximum 62-day wait for first treatment from urgent GP referral for suspected cancer

Proportion of patients referred for cancer treatment by their GP who have currently been waiting for less than 62 days for treatment to start

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=85%	95.0%	100.0%	90.0%	75.9%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	92.3%	100.0%	94.1%	85.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	92.0%	73.3%	100.0%	100.0%



Common Cause



ucl	113.18%
mean	95.76%
target	85.0%
lcl	78.34%

### Commentary:

No exceptions to note.

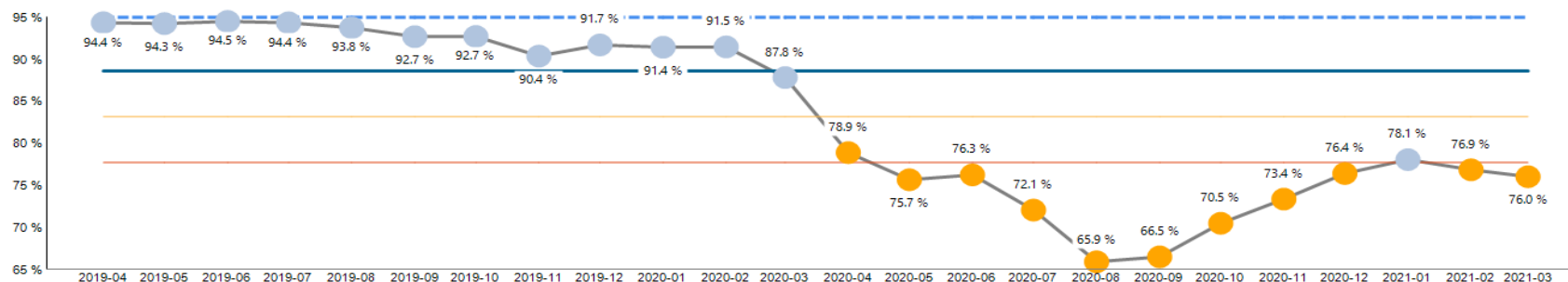
## Welsh Patients: 26 weeks Referral To Treatment waiting times - Incomplete

Proportion of patients referred for cancer treatment by their GP who have currently been waiting for less than 62 days for treatment to start

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=95%	94.4%	94.3%	94.5%	94.4%	93.8%	92.7%	92.7%	90.4%	91.7%	91.4%	91.5%	87.8%	78.9%	75.7%	76.3%	72.1%	65.9%	66.5%	70.5%	73.4%	76.4%	78.1%	76.9%	76.0%



Concern



ucl	88.62%
mean	83.17%
target	95.0%
lcl	77.73%

### Commentary:

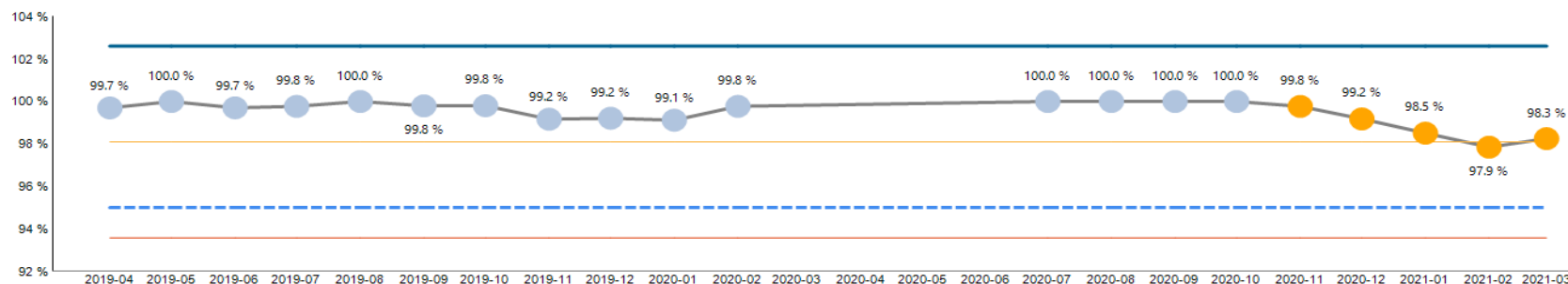
Performance slightly declined in month but overall performance is in line with the english RTT target.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

## Inpatient scores from Friends & Family Test - % positive

Percentage of inpatients rating the service good or very good

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=95%	99.7%	100.0%	99.7%	99.8%	100.0%	99.8%	99.8%	99.2%	99.2%	99.1%	99.8%	100.0%	100.0%	100.0%	100.0%	99.8%	99.2%	98.5%	97.9%	98.3%



Concern

ucl	102.61%
mean	98.09%
target	95.0%
lcl	93.58%

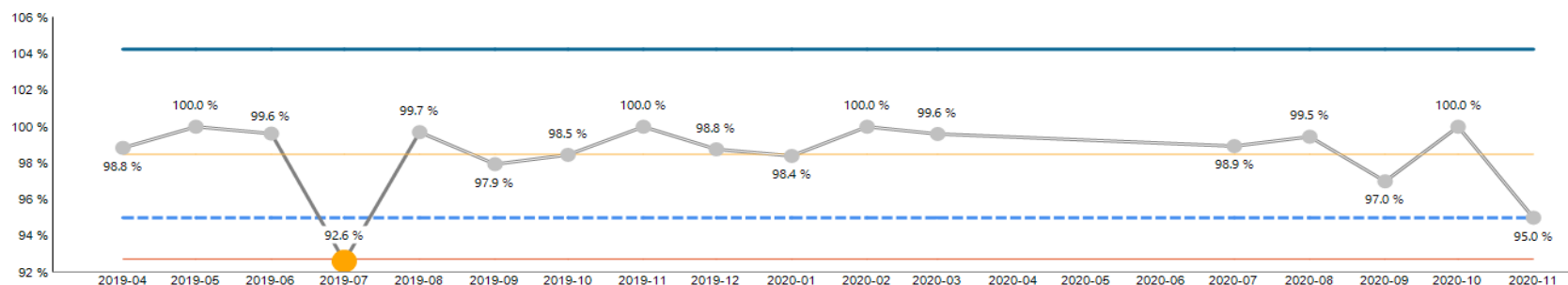
### Commentary:

No exceptions to note.

## Outpatient scores from Friends & Family Test - % positive

Count of outpatient friends and family test responses that are rated as positive / Count of friends and family tests taken within outpatients

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-07	2020-08	2020-09	2020-10	2020-11
>=95%	98.8%	100.0%	99.6%	92.6%	99.7%	97.9%	98.5%	100.0%	98.8%	98.4%	100.0%	99.6%	98.9%	99.5%	97.0%	100.0%	95.0%



Common Cause

ucl	104.26%
mean	98.49%
target	95.0%
lcl	92.72%

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

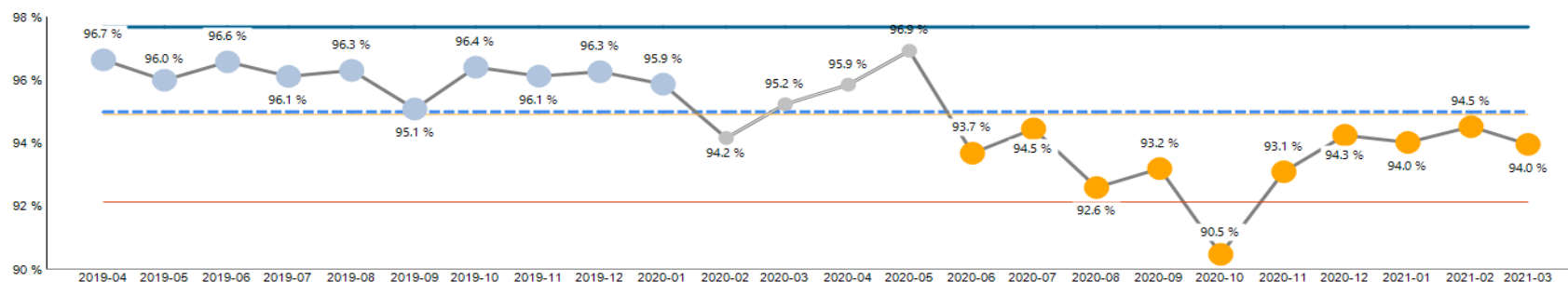
## Venous thromboembolism (VTE) risk assessment

Number of patients admitted who have a VTE risk assessment/number of patients admitted in most recent month

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=95%	96.7%	96.0%	96.6%	96.1%	96.3%	95.1%	96.4%	96.1%	96.3%	95.9%	94.2%	95.2%	95.9%	96.9%	93.7%	94.5%	92.6%	93.2%	90.5%	93.1%	94.3%	94.0%	94.5%	94.0%



Concern



ucl	97.69%
mean	94.92%
target	95.0%
lcl	92.14%

### Commentary:

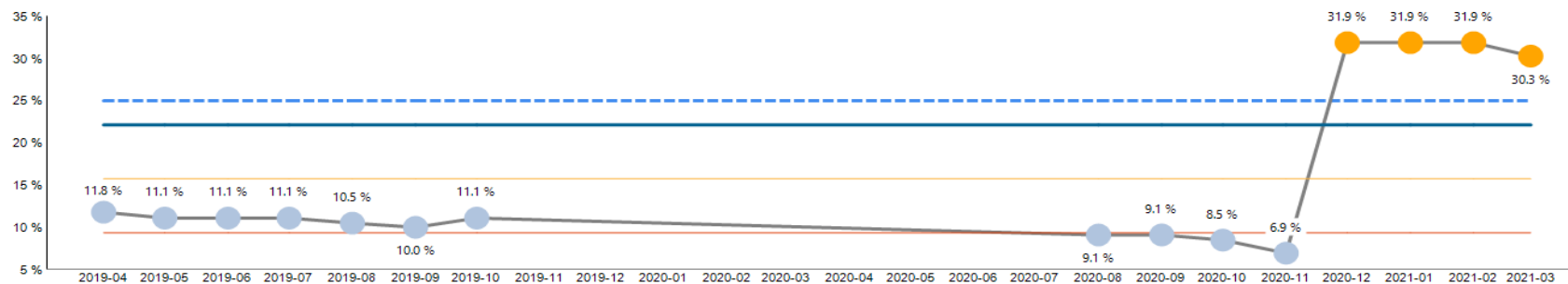
The weekly figures are reviewed at Execs. Two of the three KPIs are above target. The 24 hour assessment is below and has led to the average being below 95%. The division continue to work on improving the 24 hour assessment

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

## Executive Team Turnover

Rate of turnover among the executive team

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
<=25%	11.8%	11.1%	11.1%	11.1%	10.5%	10.0%	11.1%	9.1%	9.1%	8.5%	6.9%	31.9%	31.9%	31.9%	30.3%



ucl	22.15%
mean	15.75%
target	25.0%
lcl	9.36%

commentary:



Concern

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

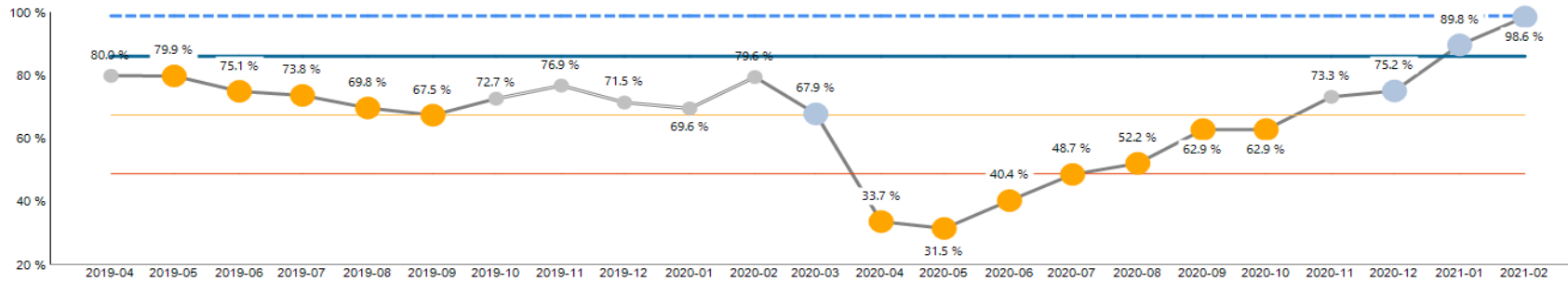
## Maximum 6-week wait for diagnostic procedures

Proportion of patients referred for diagnostic tests who have been waiting for less than six weeks

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02
>=99%	80.0%	79.9%	75.1%	73.8%	69.8%	67.5%	72.7%	76.9%	71.5%	69.6%	79.6%	67.9%	33.7%	31.5%	40.4%	48.7%	52.2%	62.9%	62.9%	73.3%	75.2%	89.8%	98.6%



Improvement



ucl	86.19%
mean	67.54%
target	99.0%
lcl	48.88%

### Commentary:

Strong performance over the last four months and recovery plan successful.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

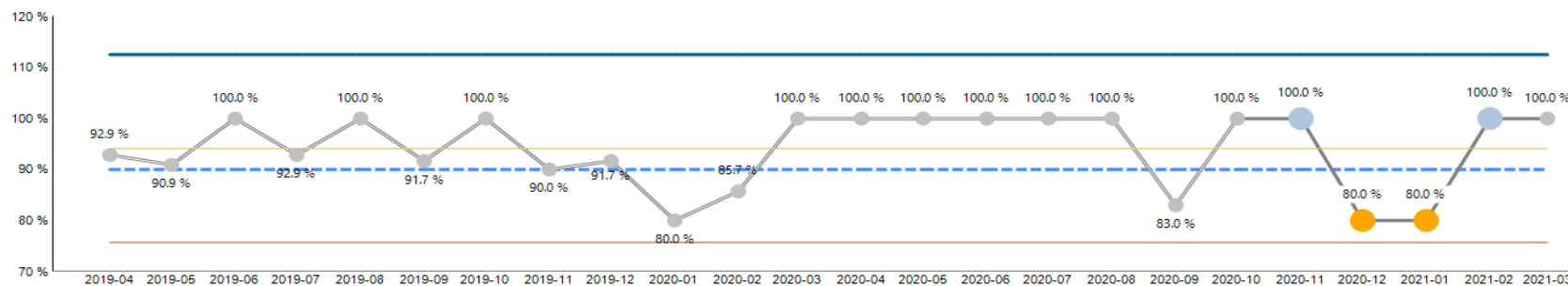
## Dementia - Find

The proportion of patients aged 75 and over admitted as an emergency for more than 72 hours who have a diagnosis of dementia or delirium or to whom case finding is applied

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=90%	92.9%	90.9%	100.0%	92.9%	100.0%	91.7%	100.0%	90.0%	91.7%	80.0%	85.7%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	83.0%	100.0%	100.0%	80.0%	80.0%	100.0%	100.0%



Common Cause



ucl	112.54%
mean	94.11%
target	90.0%
lcl	75.69%

### Commentary:

No exceptions to note.

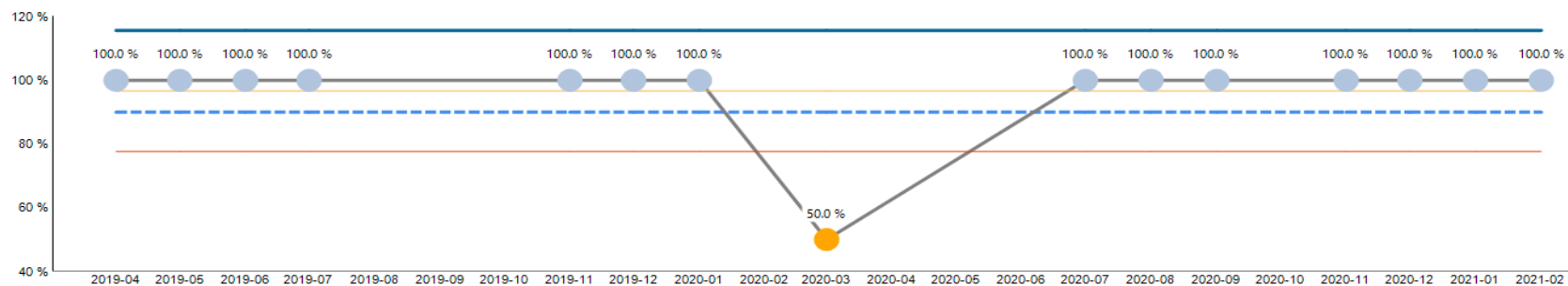
## Dementia - Assess

The proportion of patients aged 75 and over admitted as an emergency for more than 72 hours who, if identified as potentially having dementia or delirium, are appropriately assessed

Target	2019-04	2019-05	2019-06	2019-07	2019-11	2019-12	2020-01	2020-03	2020-07	2020-08	2020-09	2020-11	2020-12	2021-01	2021-02
>=90%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Improvement



ucl	115.67%
mean	96.67%
target	90.0%
lcl	77.67%

### Commentary:

No exceptions to note.



# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

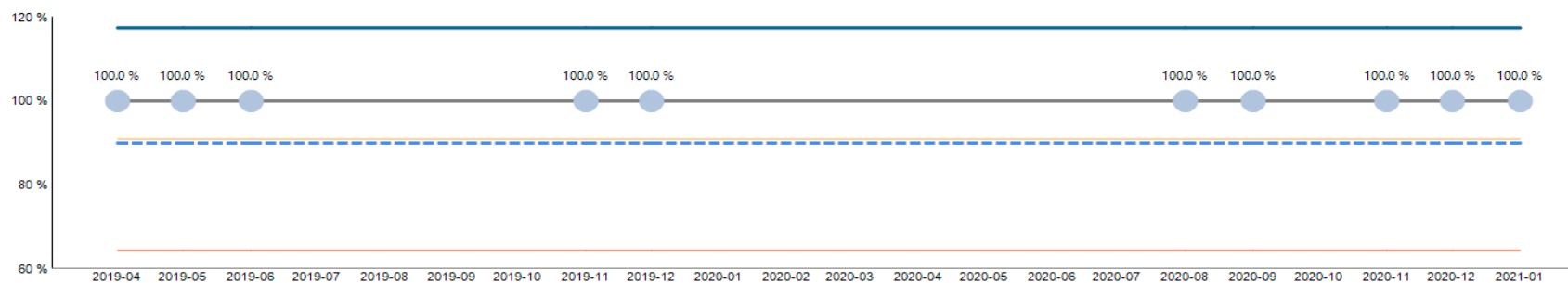
## Dementia - Refer

The proportion of patients aged 75 and over admitted as an emergency for more than 72 hours identified as potentially having dementia or delirium where the outcome was positive or inconclusive who are referred on to specialist services

Target	2019-04	2019-05	2019-06	2019-11	2019-12	2020-08	2020-09	2020-11	2020-12	2021-01
>=90%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Improvement



ucl	117.51%
mean	90.91%
target	90.0%
lcl	64.31%

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

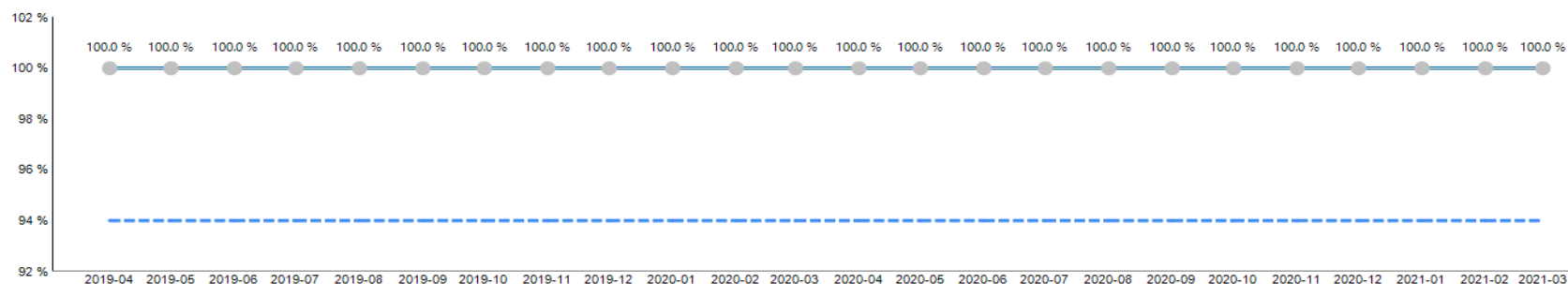
## Cancer: 31 day Second or subsequent treatment (surgery & drug)

Patients waiting a maximum of 31 days for all subsequent treatments

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=94%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Common Cause



ucl	100.0%
mean	100.0%
target	94.0%
lcl	100.0%

### Commentary:

No exceptions to note.

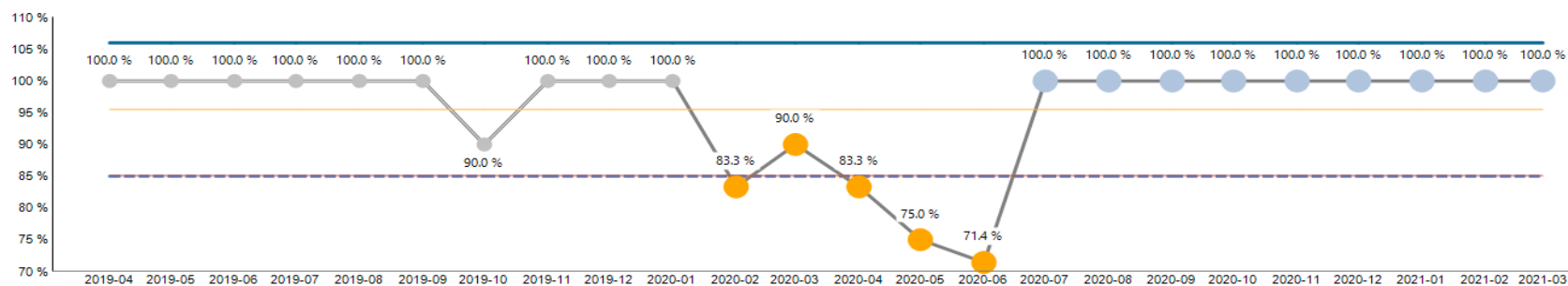
## Cancer: 62 day Consultant Upgrade

Patients waiting a maximum of 62 days from a consultant decision to upgrade the urgency of a patient they suspect to have cancer to first treatment

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=85%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	90.0%	100.0%	100.0%	100.0%	83.3%	90.0%	83.3%	75.0%	71.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



Improvement



ucl	106.01%
mean	95.55%
target	85.0%
lcl	85.08%

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

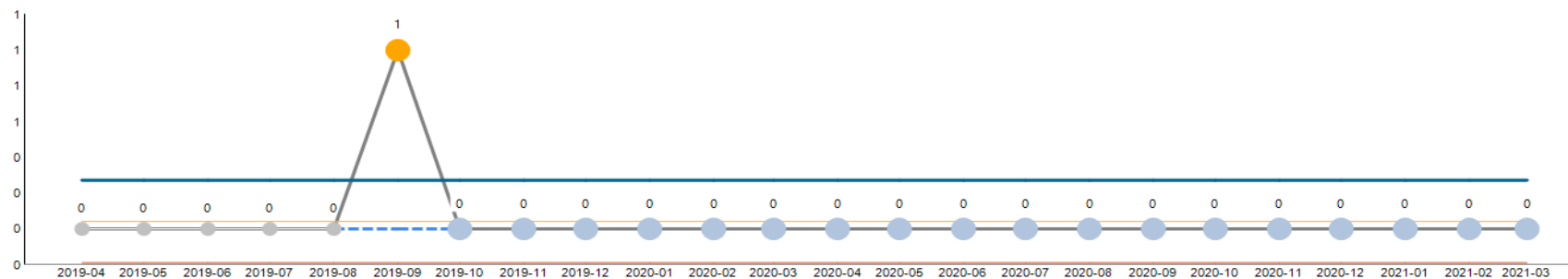
## Occurrence of any Never Events

Count of Never Events

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Improvement



ucl	0
mean	0
target	0
lcl	-0

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

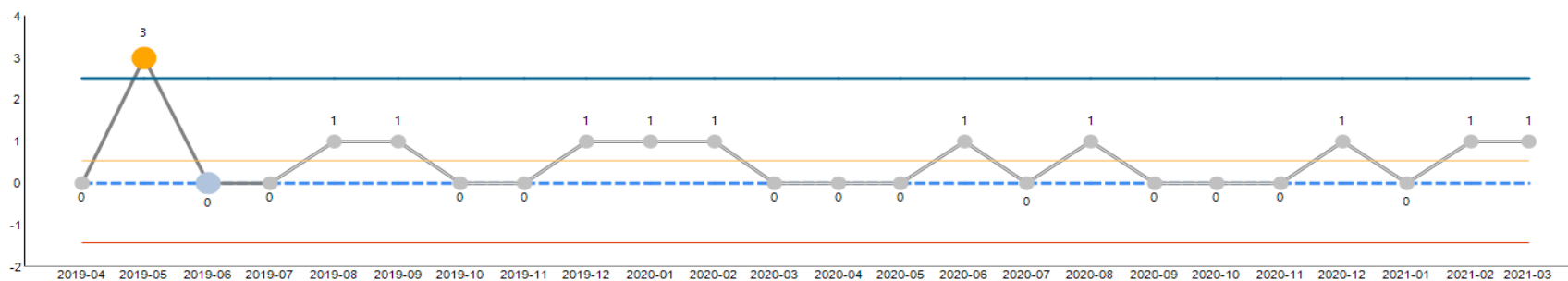
## Clostridium Difficile

Count of trust assigned C. difficile infections in patients aged two years and over compared to the number of planned C. difficile cases

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
	0	3	0	0	1	1	0	0	1	1	1	0	0	0	1	0	1	0	0	0	1	0	1	1



Common Cause



ucl	3
mean	1
target	0
lcl	-1

### Commentary:

The dashboard targets are all zero and not in line with national targets. This is being reviewed with other dashboard targets.

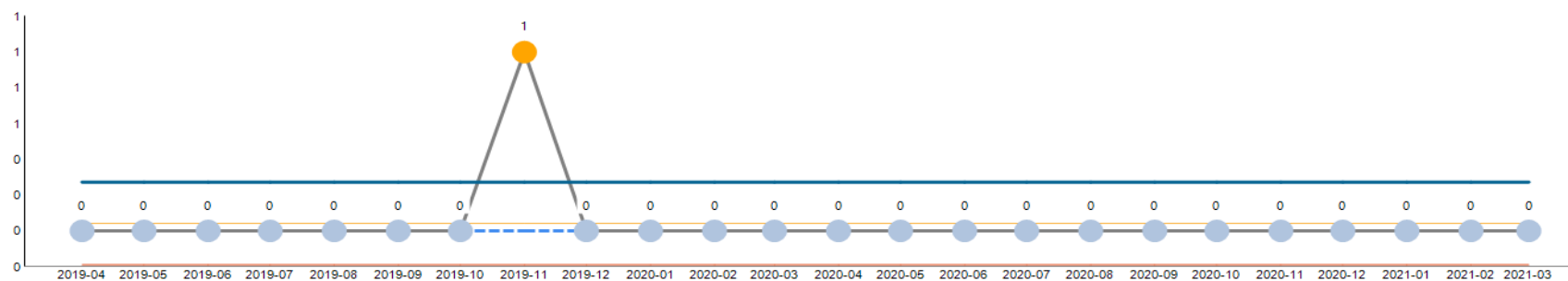
## MRSA Bacteraemias

Count of trust assigned MRSA infections

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Improvement



ucl	0
mean	0
target	0
lcl	-0

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

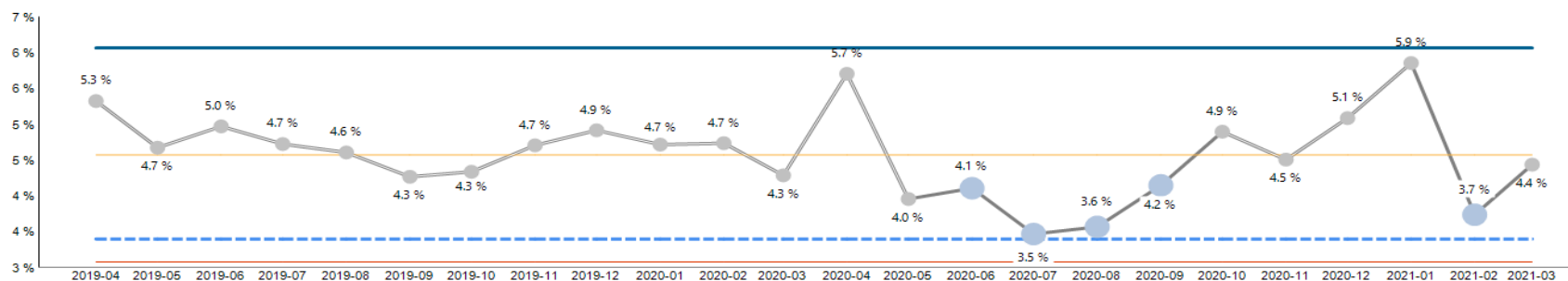
## Staff Sickness (All Staff)

Rate of sickness across all staff

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
<=3.4%	5.3%	4.7%	5.0%	4.7%	4.6%	4.3%	4.3%	4.7%	4.9%	4.7%	4.7%	4.3%	5.7%	4.0%	4.1%	3.5%	3.6%	4.2%	4.9%	4.5%	5.1%	5.9%	3.7%	4.4%



Common Cause



ucl	6.07%
mean	4.58%
target	3.4%
lcl	3.08%

Commentary:

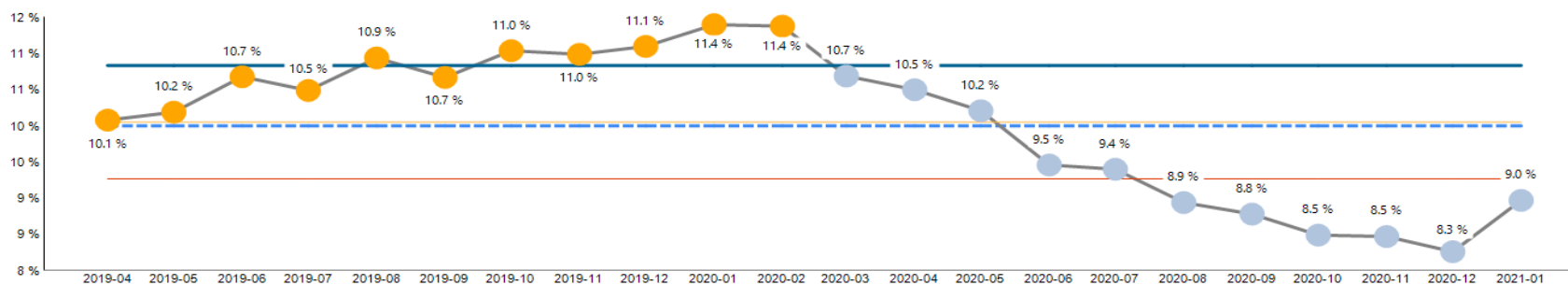
## Staff Turnover

Rate of turnover among voluntary leavers

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01
<=10%	10.1%	10.2%	10.7%	10.5%	10.9%	10.7%	11.0%	11.0%	11.1%	11.4%	11.4%	10.7%	10.5%	10.2%	9.5%	9.4%	8.9%	8.8%	8.5%	8.5%	8.3%	9.0%



Improvement



ucl	10.84%
mean	10.05%
target	10.0%
lcl	9.27%

Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

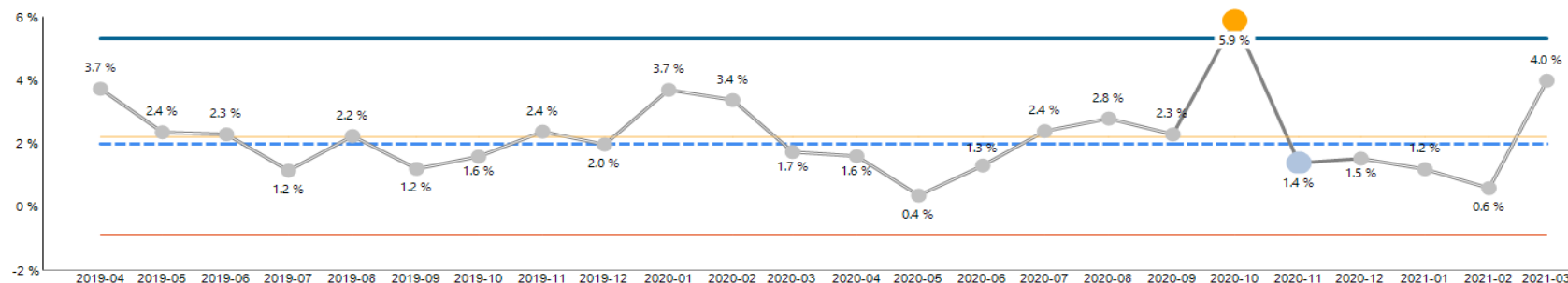
## Cancelled Operations for non-clinical reasons

Count of the number of last minute cancellations by the hospital for non clinical reasons

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
<=2%	3.7%	2.4%	2.3%	1.2%	2.2%	1.2%	1.6%	2.4%	2.0%	3.7%	3.4%	1.7%	1.6%	0.4%	1.3%	2.4%	2.8%	2.3%	5.9%	1.4%	1.5%	1.2%	0.6%	4.0%



Common Cause



ucl	5.33%
mean	2.22%
target	2.0%
lcl	-0.89%

### Commentary:

No exceptions to note.

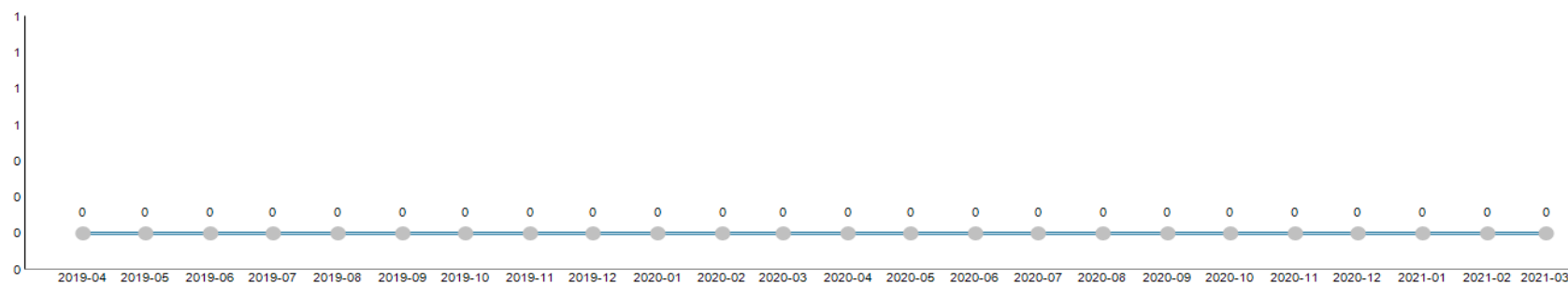
## Patients not booked in within 28 days (non clinical cancellations)

Count of operations cancelled for non-clinical reasons and not offered a new date within 28 days

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Common Cause



ucl	0
mean	0
target	0
lcl	0

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

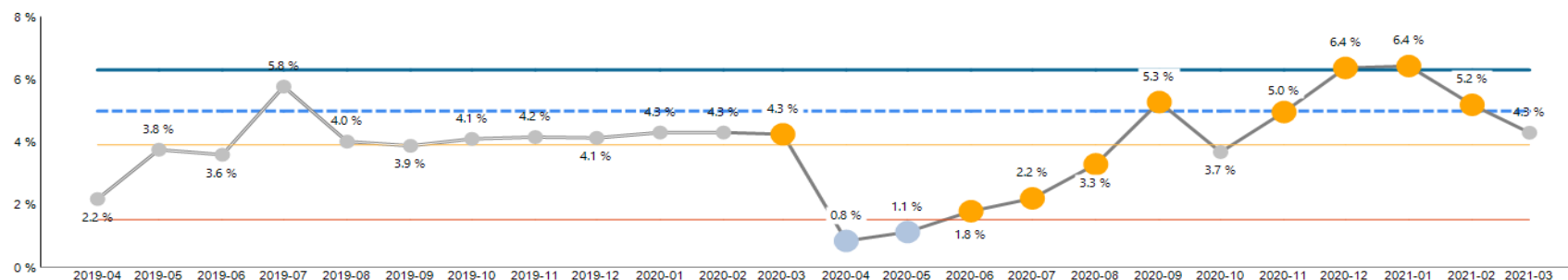
## Delayed Transfers of care

A delayed transfer of care occurs when a patient is ready to depart from such care and is still occupying a bed.

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
<=5%	2.2%	3.8%	3.6%	5.8%	4.0%	3.9%	4.1%	4.2%	4.1%	4.3%	4.3%	4.3%	0.8%	1.1%	1.8%	2.2%	3.3%	5.3%	3.7%	5.0%	6.4%	6.4%	5.2%	4.3%



Common Cause



ucl	6.31%
mean	3.92%
target	5.0%
lcl	1.53%

### Commentary:

Performance improved over the last two months and no future concerns to note.

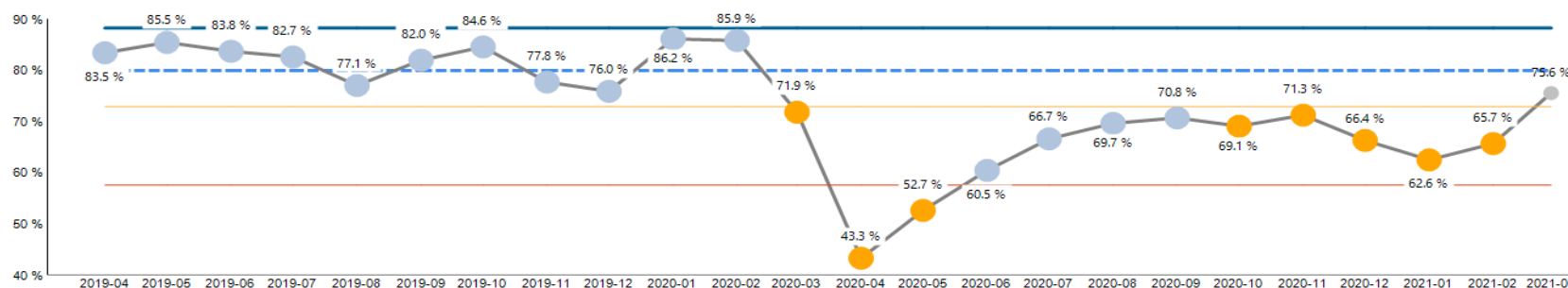
## Bed Occupancy

Count of beds occupied over all wards/ count of bed available

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=80%	83.5%	85.5%	83.8%	82.7%	77.1%	82.0%	84.6%	77.8%	76.0%	86.2%	85.9%	71.9%	43.3%	52.7%	60.5%	66.7%	69.7%	70.8%	69.1%	71.3%	66.4%	62.6%	65.7%	75.6%



Common Cause



ucl	88.34%
mean	72.97%
target	80.0%
lcl	57.61%

### Commentary:

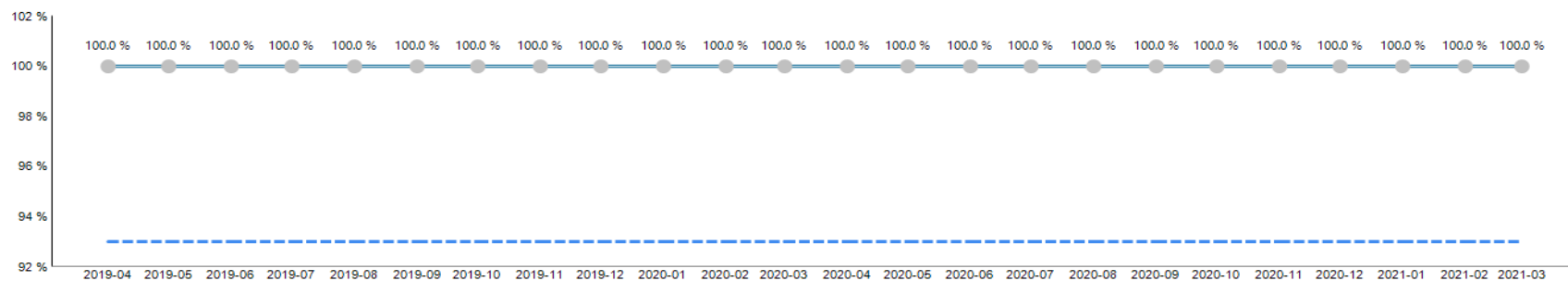
Bed occupancy increasing as more elective work is scheduled and will increase from April 2021 onwards.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

## Cancer: 14 day GP referral to 1st Outpatient Appointment

Patients waiting a maximum of two weeks from an urgent GP referral for suspected cancer to date first seen by specialist

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=93%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%



ucl	100.0%
mean	100.0%
target	93.0%
lcl	100.0%

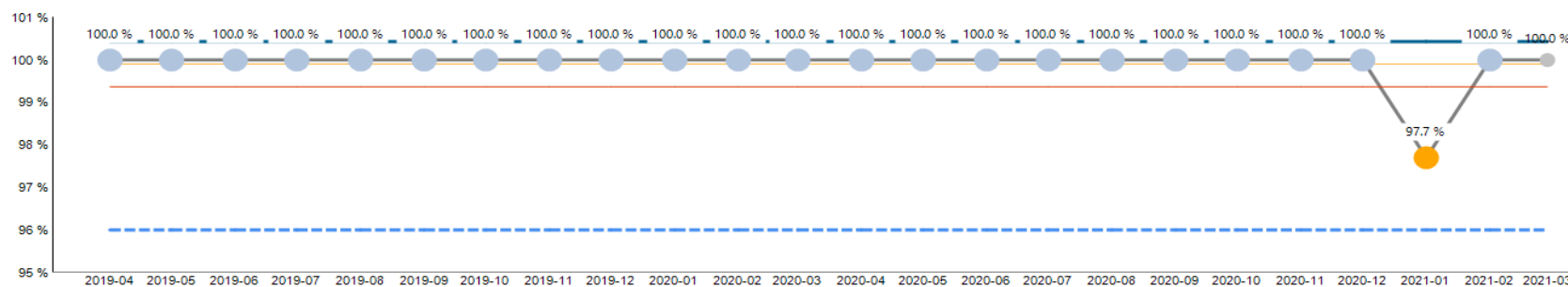
### Commentary:

No exceptions to note.

## Cancer: 31 day diagnosis to 1st treatment for all cancers

Patients waiting a maximum of 31 days from diagnosis to first definitive treatment

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=96%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.7%	100.0%	100.0%



ucl	100.44%
mean	99.9%
target	96.0%
lcl	99.37%

### Commentary:

No exceptions to note.

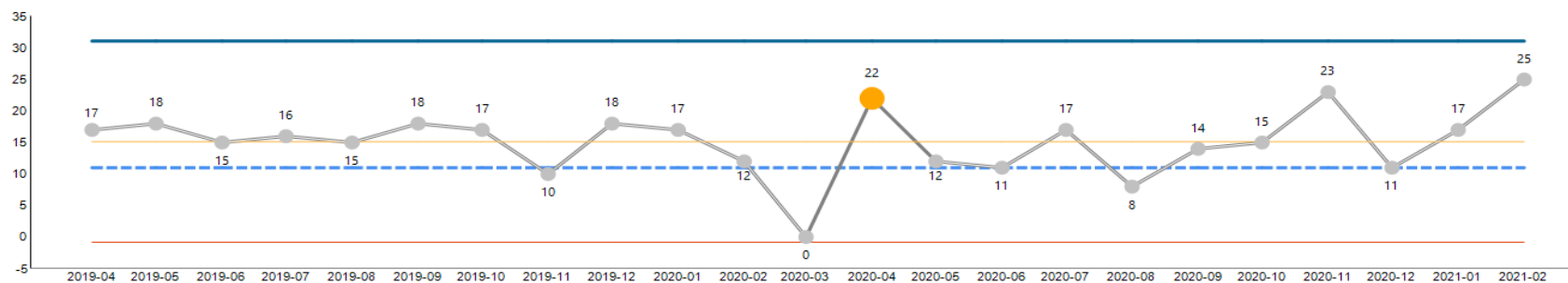


# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

## In-Hospital mortality

Count of Hospital deaths across the trust for the month/YTD

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02
<=11	17	18	15	16	15	18	17	10	18	17	12	0	22	12	11	17	8	14	15	23	11	17	25



Common Cause

ucl	31
mean	15
target	11
lcl	-1

### Commentary:

This raw data is not risk adjusted and is subject to normal biological variation month to month. The annual number of deaths in 20/21 is almost identical to 19/20

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

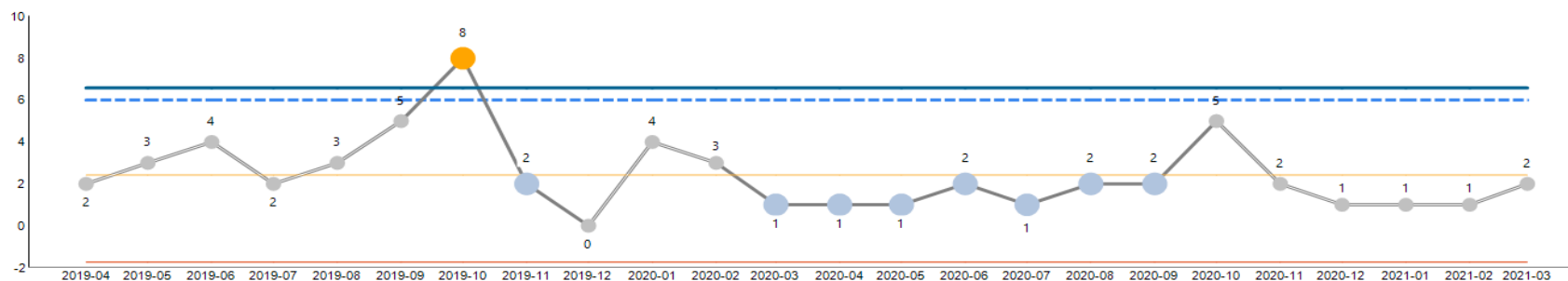
## Quantity of complaints

Quantity of complaints

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
<=6	2	3	4	2	3	5	8	2	0	4	3	1	1	1	2	1	2	2	5	2	1	1	1	2



Common Cause



ucl	7
mean	2
target	6
lcl	-2

### Commentary:

No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

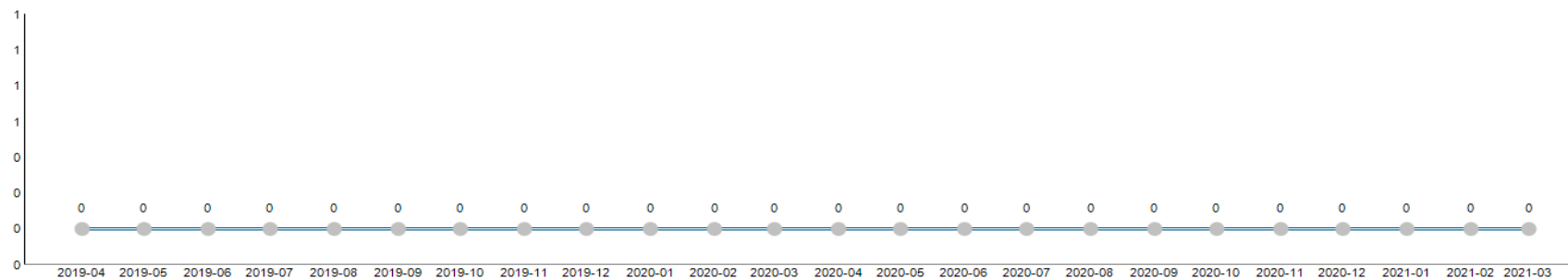
## Mixed sex accommodation breaches

Count of number of occasions sexes were mixed on same-sex wards

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



Common Cause



ucl	0
mean	0
target	0
lcl	0

### Commentary:

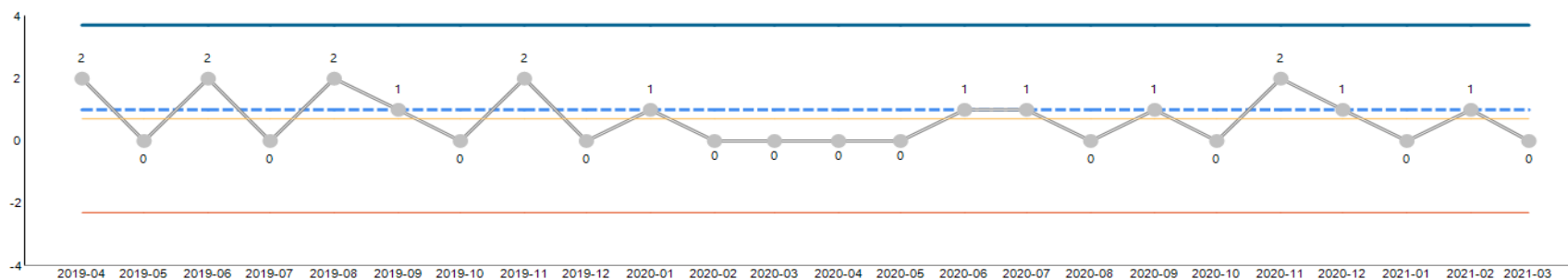
No exceptions to note.

## Incidents - Serious incidents, Never Events, Adverse Events (Red)

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
1	2	0	2	0	2	1	0	2	0	1	0	0	0	0	1	1	0	1	0	2	1	0	1	0



Common Cause



ucl	4
mean	1
target	1
lcl	-2

### Commentary:

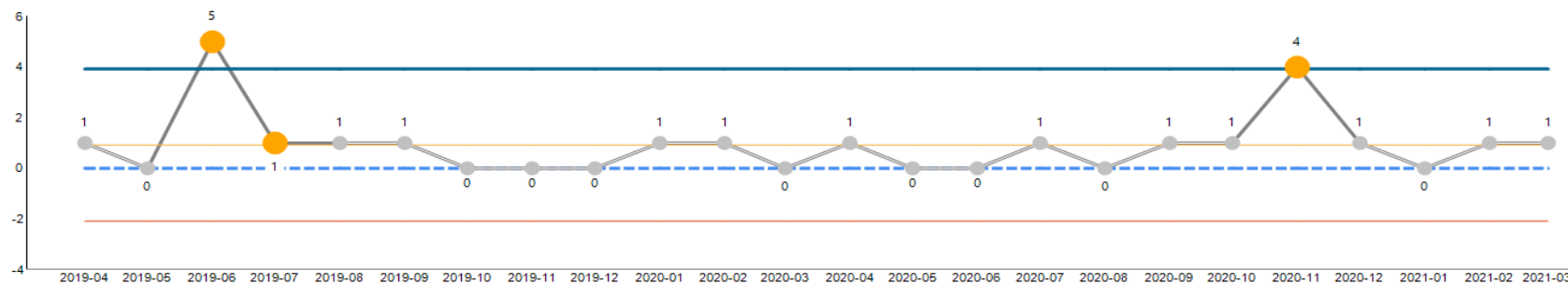
No exceptions to note.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

## MSSA Bacteraemias

Count of trust assigned MSSA infections

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
	1	0	5	1	1	1	0	0	0	1	1	0	1	0	0	1	0	1	1	4	1	0	1	1



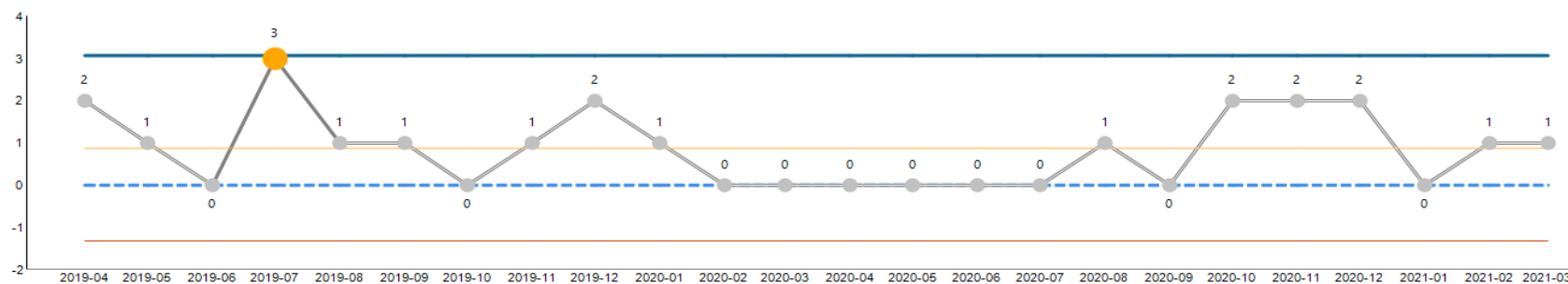
ucl	4
mean	1
target	0
lcl	-2

**Commentary:**  
There have been 12 MSSA infections though the year, work is ongoing to improve this. A task and finish group is established to improve cannula and line care which is a frequent cause of MSSA bloodstream infection. The surgical site infection group is re-established and has a robust workplan to monitor and reduce SSI.

## Gram Negative Bacteraemias

Count of trust assigned Gram Negative Bacteraemias infections

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
	2	1	0	3	1	1	0	1	2	1	0	0	0	0	0	0	1	0	2	2	2	0	1	1



ucl	3
mean	1
target	0
lcl	-1

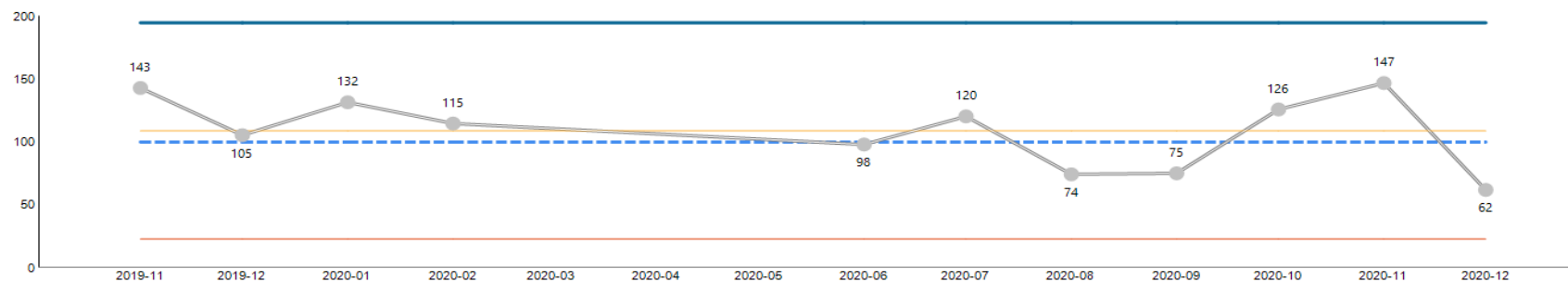
**Commentary:**  
One infection in month.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

## Hospital Standardised Mortality Ratio (HSMR) - basket diagnoses

patient characteristics for those treated there.

Target	2019-11	2019-12	2020-01	2020-02	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12
<=100	143	105	132	115	98	120	74	75	126	147	62



Common Cause

ucl	195
mean	109
target	100
lcl	23

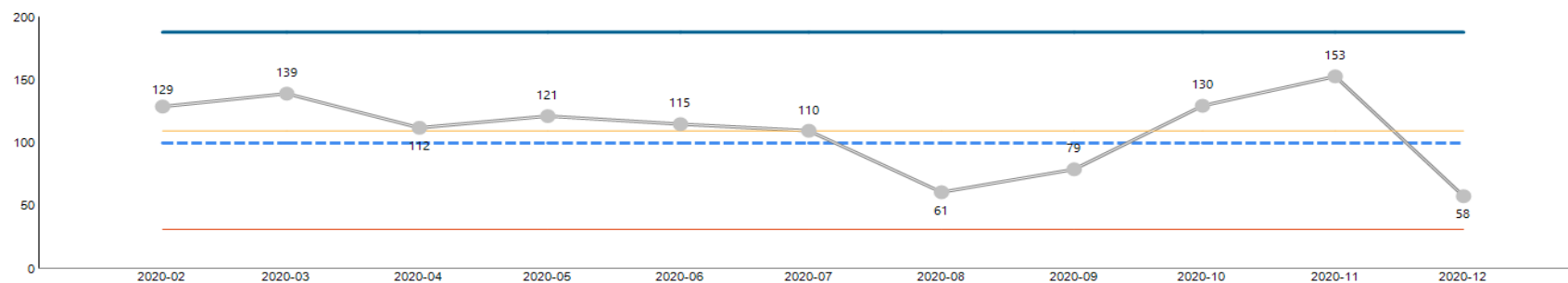
### Commentary:

HSMR has reduced with no specific actions

## Hospital Standardised Mortality Ratio (HSMR) - all diagnoses

of patient characteristics for those treated there.

Target	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12
<=100	129	139	112	121	115	110	61	79	130	153	58



Common Cause

ucl	188
mean	110
target	100
lcl	31

### Commentary:

No exceptions.

# LIVERPOOL HEART AND CHEST PERFORMANCE REPORT

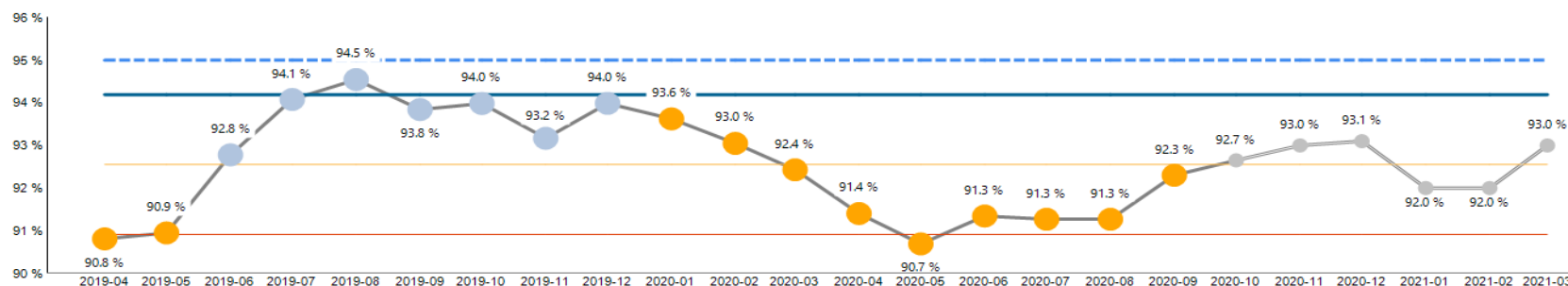
## Mandatory Training Compliance

Percentage of completed mandatory training

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=95%	90.8%	90.9%	92.8%	94.1%	94.5%	93.8%	94.0%	93.2%	94.0%	93.6%	93.0%	92.4%	91.4%	90.7%	91.3%	91.3%	91.3%	92.3%	92.7%	93.0%	93.1%	92.0%	92.0%	93.0%



Common Cause



ucl	94.19%
mean	92.55%
target	95.0%
lcl	90.91%

Commentary:

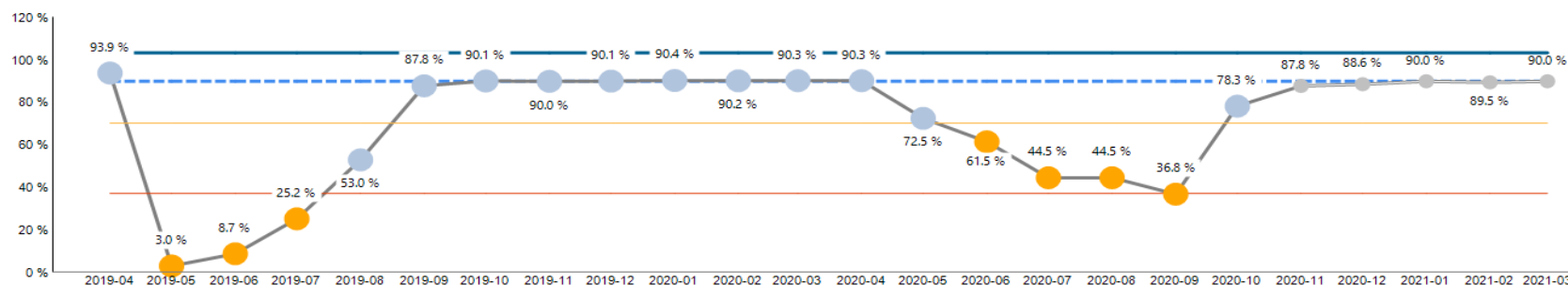
## Appraisals Compliance

Percentage of annual appraisals completed

Target	2019-04	2019-05	2019-06	2019-07	2019-08	2019-09	2019-10	2019-11	2019-12	2020-01	2020-02	2020-03	2020-04	2020-05	2020-06	2020-07	2020-08	2020-09	2020-10	2020-11	2020-12	2021-01	2021-02	2021-03
>=90%	93.9%	3.0%	8.7%	25.2%	53.0%	87.8%	90.1%	90.0%	90.1%	90.4%	90.2%	90.3%	90.3%	72.5%	61.5%	44.5%	44.5%	36.8%	78.3%	87.8%	88.6%	90.0%	89.5%	90.0%



Common Cause



ucl	103.41%
mean	70.29%
target	90.0%
lcl	37.16%

Commentary:

No exceptions to note.